

ICANN

# FWW-625-17043: Whois Inaccuracy complaint re: tomzink.com

## closed

**Department:** Whois Inaccuracy  
**Owner:** Contractual Compliance Staff  
**Type:** Issue  
**Status:** Closed  
**Priority:** Normal  
**Created:** 17 December 2017 02:30 AM **Updated:** 21 March 2018 07:44 PM  
 Whois Inaccuracy

<b>Whois Inaccuracy Resolved Code</b>	Terminated - Rr	<b>Whois Inaccuracy Complaint Category</b>	Operability - Whois data inaccuracy
WHOIS			
<b>Registrar Contact</b>	[REDACTED]	<b>Reporter Organization</b>	
<b>Other Domains</b>		<b>Description</b>	
<b>Registrar Name</b>	Astutium Limited	<b>Reporter Telephone Number</b>	
<b>Complaint Type</b>		<b>IANA ID</b>	1471
<b>Registry Name</b>	Verisign	<b>Reporter Name</b>	[REDACTED]
<b>Reporter Email</b>	[REDACTED]	<b>Anonymous Submission</b>	No
<b>Anonymous Reason</b>		<b>Domain Name</b>	tomzink.com
<b>Registrant Name</b>	NA NA	<b>Registrant Address</b>	[REDACTED]
<b>Administrative Contact Name</b>		<b>Administrative Contact Address</b>	
<b>Administrative Contact Phone</b>		<b>Registrar Secondary Contact</b>	[REDACTED]
<b>Registry Secondary Contact</b>		<b>ID of Parent Ticket</b>	
<b>From Bulk Upload</b>		<b>RAA Version</b>	2013
<b>Accreditation Date</b>	2014-10-05	<b>Registrar Abuse Contact</b>	not-found-in-radar
<b>Registrar Abuse Contact Phone</b>	not-found-in-radar	<b>Reseller</b>	
<b>GAC Category 1 Type</b>		<b>Notice/Inquiry</b>	Notice
WHOIS service data			
<b>Report ID</b>	6da08297224fb16017ebf9636b7e88c694593ae4	<b>Problem Mask</b>	68169720922112
<b>Closed Email Sent</b>	1		

### GENERIC REGISTRY

<b>TLD</b>		<b>Country</b>	
<b>Mailing Address</b>		<b>State/Region</b>	
<b>Postcode</b>		<b>City</b>	
<b>Registry Compliance Contact Name</b>		<b>Registry Compliance Email Address</b>	
<b>Registry Primary Contact Name</b>		<b>Registry Primary Contact Email</b>	

### Posts

Contractual Compliance Staff Dea [REDACTED]

(Third Party) Thank you for submitting a Whois Inaccuracy complaint concerning the domain name tomzink.com. ICANN has continued to process

your Whois Inaccuracy complaint concerning the domain name tomzink.com.

On 21 March 2018, ICANN issued a notice of termination to the registrar, Astutium Limited (IANA 1471). Details regarding the notice of termination can be found at <https://www.icann.org/compliance/notices> , and a direct link to the notice is [https://www.icann.org/uploads/compliance\\_notice/attachment/1013/serad-to-golding-21mar18.pdf](https://www.icann.org/uploads/compliance_notice/attachment/1013/serad-to-golding-21mar18.pdf) . On or about the effective date of the termination, the registrar's domain names will be transferred to a different registrar. If after that time, you believe Whois Inaccuracies still exist for the domain name, please file a new complaint with ICANN.

ICANN considers this matter now closed.

Please do not reply to the email. If you require future assistance, please email [compliance@icann.org](mailto:compliance@icann.org); if you have a new complaint, please submit it at <http://www.icann.org/resources/compliance/complaints> .

ICANN is requesting your feedback on this closed complaint. Please complete this optional survey at <https://www.surveymonkey.com/s/8F2Z6DP?ticket=FVW-625-17043> .

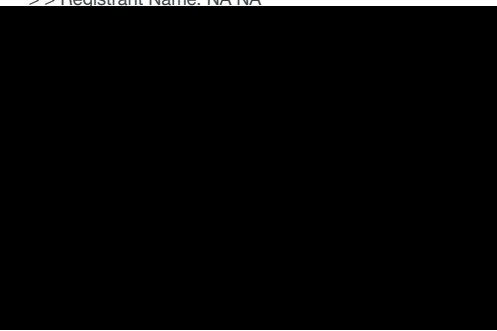
Sincerely,

ICANN Contractual Compliance

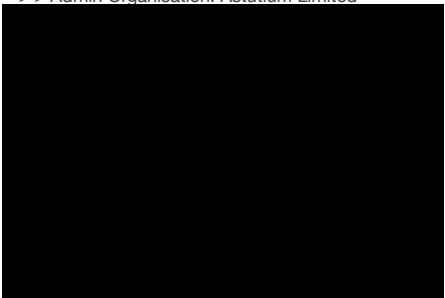
#####

> Dear [REDACTED],  
>  
> ICANN has continued to process your Whois Inaccuracy complaint concerning the domain name tomzink.com.  
>  
> On 27 February 2018, ICANN issued a notice of breach to the registrar, Astutium Limited (IANA 1471). Details regarding the notice of breach can be found at <https://www.icann.org/compliance/notices> , and a direct link to the notice is [https://www.icann.org/uploads/compliance\\_notice/attachment/1003/serad-to-golding-27feb18.pdf](https://www.icann.org/uploads/compliance_notice/attachment/1003/serad-to-golding-27feb18.pdf) .  
>  
> To learn more about the ICANN's Contractual Compliance Approach and Processes, please see <https://www.icann.org/resources/pages/approach-processes-2012-02-25-en> . ICANN will provide an update when available.  
>  
> Sincerely,  
>  
> ICANN Contractual Compliance  
>  
> #####  
>  
>> Dear [REDACTED]  
>>  
>> Thank you for submitting a Whois inaccuracy complaint concerning the domain name tomzink.com. Your report has been entered into ICANN's database. For reference your ticket ID is: FVW-625-17043.  
>>  
>> ICANN will follow up with the registrar per process and provide you an update with its findings.  
>>  
>> For more information about ICANN's process and approach, please visit <http://www.icann.org/en/resources/compliance/approach-processes> .  
>>  
>> Sincerely,  
>>  
>> ICANN Contractual Compliance  
>>  
>> #####  
>>  
>> The problem summary:  
>>  
>> Reporter Name: [REDACTED]  
>> Reporter Email: [REDACTED]  
>> Domain being reported: tomzink.com  
>>  
>> Time of submission/processing: Sun Dec 17 02:11:44 2017  
>>  
>> Problem in whois block: Expiration Date  
>> --- Error in date: Nothing to report  
>>  
>> Problem in whois block: Technical Contact  
>> --- Error in address: Nothing to report  
>> --- Error in phone number: Phone is missing  
>> --- Error in name: No such person or entity  
>> --- Error in email: Nothing to report  
>> --- Error in fax number: Fax is missing

>> --- Comment: A made-up name is entered. No phone or fax numbers.  
>>  
>> Problem in whois block: Registrant Contact  
>> --- Error in address: Nothing to report  
>> --- Error in name: No such person or entity  
>> --- Comment: A made-up name is entered.  
>>  
>> Problem in whois block: Registration Date  
>> --- Error in date: Nothing to report  
>>  
>> Problem in whois block: Administrative Contact  
>> --- Error in address: Nothing to report  
>> --- Error in phone number: Phone is missing  
>> --- Error in name: No such person or entity  
>> --- Error in email: Nothing to report  
>> --- Error in fax number: Fax is missing  
>> --- Comment: A made-up name is entered. No phone or fax numbers.  
>>  
>> The whois at the time of processing is:  
>>  
>> REGISTRAR WHOIS:  
>>  
>> Astutium Registration Platform WHOIS Server 1.1.9  
>>  
>> Register your domains today at <http://www.astutium.com>  
>>  
>> Domain Name: tomzink.com  
>> Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
>> Registrar WHOIS Server: whois.astutium-grs.com  
>> Registrar URL: <http://www.astutium-grs.com>  
>> Updated Date: 2017-08-02T7:08:06+0100  
>> Created Date: 2001-01-17T18:01:52+0000  
>> Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000  
>> Registrar: Astutium Limited  
>> Registrar IANA ID: 1471  
>> Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)  
>> Registrar Abuse Contact Phone: Not Available.  
>> Reseller: Registration Services Provided By Astutium Ltd  
>> Domain Status: REGISTERED  
>> Domain Status: REGISTRANT\_TRANSFER LOCK  
>> Registry Registrant ID:  
>> Registrant Name: NA NA

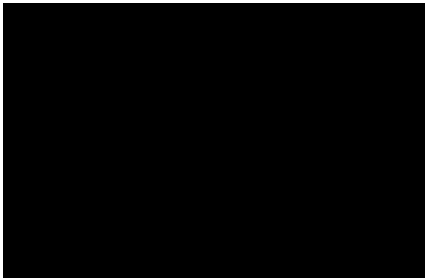


>> Registry Admin ID:  
>> Admin Name: Domain Admin  
>> Admin Organisation: Astutium Limited



>> Registry Tech ID:  
>> Tech Name: Domain Admin  
>> Tech Organisation: Astutium Limited





>> Name Server: ns1.this-dns.net  
 >> Name Server: ns2.this-dns.net  
 >> DNSSEC: unsigned  
 >> URL of the ICANN WHOIS Data Problem Reporting System:  
 >> <http://wdprs.internic.net/>  
 >> Last update of WHOIS database: 2017-12-17T2:12:8+0000  
 >>  
 >> An explanation of the domain statuses can be found at  
 >> <http://www.astutium.com/whois/explain>  
 >>  
 >> Now Available - VPS and Cloud Servers from <http://www.astutium.com>  
 >>  
 >> REGISTRY WHOIS:  
 >>  
 >> Domain Name: TOMZINK.COM  
 >> Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
 >> Registrar WHOIS Server: whois.astutium.com  
 >> Registrar URL: <http://www.astutium.com/>  
 >> Updated Date: 2017-08-02T06 30:05Z  
 >> Creation Date: 2001-01-17T18:57:52Z  
 >> Registry Expiry Date: 2018-01-17T18:57:53Z  
 >> Registrar: Astutium Limited  
 >> Registrar IANA ID: 1471  
 >> Registrar Abuse Contact Email:  
 >> Registrar Abuse Contact Phone:  
 >> Domain Status: clientTransferProhibited  
 >> <https://icann.org/epp#clientTransferProhibited>  
 >> Name Server: NS1.THIS-DNS.NET  
 >> Name Server: NS2.THIS-DNS.NET  
 >> DNSSEC: unsigned  
 >> URL of the ICANN Whois Inaccuracy Complaint Form:  
 >> <https://www.icann.org/wicf/>  
 >>  
 >> For more information on Whois status codes, please visit  
 >> <https://icann.org/epp>  
 >>  
 >> Registrar: Astutium Limited  
 >> Whois Server: whois.astutium.com  
 >>  
 >> #####  
 >>  
 >  
 >

Posted on: 21 March 2018 07:44 PM

Fax

(Staff)

Fax Result: **Fax sent OK**

Contractual Compliance FAX SUCCESSFUL; on 21 March 2018 at approximately 12:15p PT, I faxed notice of termination to primary contact fax number at [REDACTED]

See fax (PPP-924-68796) and receipt (TPZ-260-27141) in inbox:

Dear ICANN,

Your fax was successfully sent to [REDACTED] by eFax.

Date: 2018-03-21 19:26:59 (GMT)  
Number of Pages: 7  
Length of Transmission: 244 seconds  
Receiving Machine Fax ID: OthelloFax:Support

Posted on: 21 March 2018 07:33 PM

**Contractual  
Compliance Staff**

Dear Rob Golding,

(Third Party)

Attached you will find a notice of termination from ICANN regarding your registrar Astutium Limited (IANA 1471).

Please contact Jennifer Scott (jennifer.scott@icann.org) if you have any questions regarding this notice.

Sincerely,

**Contractual Compliance Staff**

ICANN Contractual Compliance

Posted on: 21 March 2018 07:17 PM

**Contractual Compliance  
Staff**

Dear Rob Golding,

(Third Party)

This is a reminder that the cure date for the outstanding notice of breach is 19 March 2018. If you wish to cure the breach, please respond by that date addressing all of the items requested in the notice. Please note that failure to sufficiently address all breach items may result in escalation to suspension or termination.

Sincerely,

**Contractual Compliance Staff**

ICANN Contractual Compliance

#####

Posted on: 27 February 2018 09:41 PM UTC

From: [compliance-tickets@icann.org](mailto:compliance-tickets@icann.org)

To: [REDACTED]

CC To: [registrarliaisons@icann.org](mailto:registrarliaisons@icann.org)

> Dear Rob Golding,

>

> Attached you will find a notice of breach from ICANN regarding your registrar Astutium Limited (IANA 1471).

>

> Additionally, please find the Registrar Information Specification (RIS) form at <https://www.icann.org/resources/files/1188911-2015-04-24-en> should Astutium need to make updates to its current RIS form (which is also attached), to cure the breach.

>

> Please take immediate action and cure the breaches mentioned in the attached notice if you want to maintain your registrar's accreditation with ICANN. If you decide to cure the breach, please inform ICANN immediately at [jennifer.scott@icann.org](mailto:jennifer.scott@icann.org) when the breaches are cured.

>

> Please contact Jennifer Scott (jennifer.scott@icann.org) if you have any questions regarding this notice.

>

> Sincerely,

>

**Contractual Compliance Staff**

> ICANN Contractual Compliance

>

>

Posted on: 13 March 2018 01:53 PM

**Contractual Compliance  
Staff**

[REDACTED]

(Third Party)

ICANN has continued to process your Whois Inaccuracy complaint concerning the domain name tomzink.com.

On 27 February 2018, ICANN issued a notice of breach to the registrar, Astutium Limited (IANA 1471). Details regarding the notice of breach can be found at <https://www.icann.org/compliance/notices> , and a direct link to the notice is [https://www.icann.org/uploads/compliance\\_notice/attachment/1003/serad-to-golding-27feb18.pdf](https://www.icann.org/uploads/compliance_notice/attachment/1003/serad-to-golding-27feb18.pdf) .

To learn more about the ICANN's Contractual Compliance Approach and Processes, please see <https://www.icann.org/resources/pages/approach-processes-2012-02-25-en> . ICANN will provide an update when available.

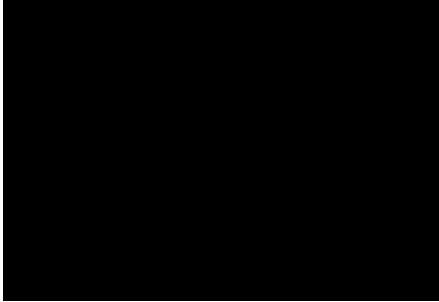
Sincerely,

ICANN Contractual Compliance

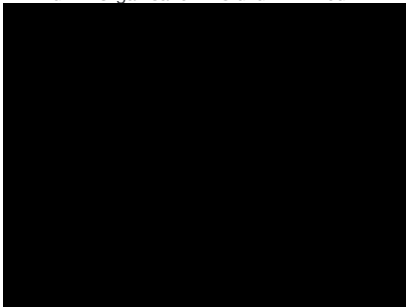
#####

> Dear [REDACTED]  
>  
> Thank you for submitting a Whois inaccuracy complaint concerning the domain name tomzink.com. Your report has been entered into ICANN's database. For reference your ticket ID is: FW-625-17043.  
>  
> ICANN will follow up with the registrar per process and provide you an update with its findings.  
>  
> For more information about ICANN's process and approach, please visit <http://www.icann.org/en/resources/compliance/approach-processes> .  
>  
> Sincerely,  
>  
> ICANN Contractual Compliance  
>  
> #####  
>  
> The problem summary:  
>  
> [REDACTED]  
> Domain being reported: tomzink.com  
>  
> Time of submission/processing: Sun Dec 17 02:11:44 2017  
>  
> Problem in whois block: Expiration Date  
> --- Error in date: Nothing to report  
>  
> Problem in whois block: Technical Contact  
> --- Error in address: Nothing to report  
> --- Error in phone number: Phone is missing  
> --- Error in name: No such person or entity  
> --- Error in email: Nothing to report  
> --- Error in fax number: Fax is missing  
> --- Comment: A made-up name is entered. No phone or fax numbers.  
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> --- Error in address: Nothing to report  
> --- Error in name: No such person or entity  
> --- Comment: A made-up name is entered.  
>  
> Problem in whois block: Registration Date  
> --- Error in date: Nothing to report  
>  
> Problem in whois block: Administrative Contact  
> --- Error in address: Nothing to report  
> --- Error in phone number: Phone is missing  
> --- Error in name: No such person or entity  
> --- Error in email: Nothing to report  
> --- Error in fax number: Fax is missing  
> --- Comment: A made-up name is entered. No phone or fax numbers.  
>  
> The whois at the time of processing is:  
>  
> REGISTRAR WHOIS:  
>  
> Astutium Registration Platform WHOIS Server 1.1.9  
>  
> Register your domains today at <http://www.astutium.com>

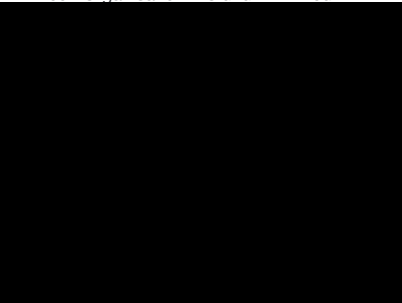
>  
> Domain Name: tomzink.com  
> Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
> Registrar WHOIS Server: whois.astutium-grs.com  
> Registrar URL: <http://www.astutium-grs.com>  
> Updated Date: 2017-08-02T7:08:06+0100  
> Created Date: 2001-01-17T18:01:52+0000  
> Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000  
> Registrar: Astutium Limited  
> Registrar IANA ID: 1471  
> Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)  
> Registrar Abuse Contact Phone: Not Available.  
> Reseller: Registration Services Provided By Astutium Ltd  
> Domain Status: REGISTERED  
> Domain Status: REGISTRANT\_TRANSFER LOCK  
> Registry Registrant ID:  
> Registrant Name: NA NA  
> Registrant Organisation: Astutium Limited



> Admin Name: Domain Admin  
> Admin Organisation: Astutium Limited



> Registry Tech ID:  
> Tech Name: Domain Admin  
> Tech Organisation: Astutium Limited



> Name Server: ns1.this-dns.net  
> Name Server: ns2.this-dns.net  
> DNSSEC: unsigned  
> URL of the ICANN WHOIS Data Problem Reporting System:  
> <http://wdprs.internic.net/>  
> Last update of WHOIS database: 2017-12-17T2:12:8+0000  
>  
> An explanation of the domain statuses can be found at  
> <http://www.astutium.com/whois/explain>  
>  
> Now Available - VPS and Cloud Servers from <http://www.astutium.com>  
>  
> REGISTRY WHOIS:  
>  
> Domain Name: TOMZINK.COM

> Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
> Registrar WHOIS Server: whois.astutium.com  
> Registrar URL: <http://www.astutium.com/>  
> Updated Date: 2017-08-02T06 30:05Z  
> Creation Date: 2001-01-17T18:57:52Z  
> Registry Expiry Date: 2018-01-17T18:57:53Z  
> Registrar: Astutium Limited  
> Registrar IANA ID: 1471  
> Registrar Abuse Contact Email:  
> Registrar Abuse Contact Phone:  
> Domain Status: clientTransferProhibited  
> <https://icann.org/epp#clientTransferProhibited>  
> Name Server: NS1.THIS-DNS.NET  
> Name Server: NS2.THIS-DNS.NET  
> DNSSEC: unsigned  
> URL of the ICANN Whois Inaccuracy Complaint Form:  
> <https://www.icann.org/wicf/>  
>  
> For more information on Whois status codes, please visit  
> <https://icann.org/epp>  
>  
> Registrar: Astutium Limited  
> Whois Server: whois.astutium.com  
>  
> #####  
>

Posted on: 28 February 2018 05:35 PM



Fax

(Staff)

Fax Result: **Fax sent OK**

J. Scott: FAX SUCCESSFUL; Fax with notice of breach sent on 27 Feb 2018 at approximately 1:45pm PST / 9:45 pm UTC to primary contact fax number [REDACTED]

See fax (LPD-268-19817) and receipt (FJG-841-33434) in inbox:

Your fax was successfully sent to [REDACTED] by eFax.

Date: 2018-02-27 21:51:13 (GMT)

Number of Pages: 8

Length of Transmission: 318 seconds

Receiving Machine Fax ID: OthelloFax:Support

Posted on: 27 February 2018 09:58 PM

Contractual  
Compliance Staff

(Third Party)

Dear Rob Golding,

Attached you will find a notice of breach from ICANN regarding your registrar Astutium Limited (IANA 1471).

Additionally, please find the Registrar Information Specification (RIS) form at <https://www.icann.org/resources/files/1188911-2015-04-24-en> should Astutium need to make updates to its current RIS form (which is also attached), to cure the breach.

Please take immediate action and cure the breaches mentioned in the attached notice if you want to maintain your registrar's accreditation with ICANN. If you decide to cure the breach, please inform ICANN immediately at [jennifer.scott@icann.org](mailto:jennifer.scott@icann.org) when the breaches are cured.

Please contact **Contractual Compliance Staff** if you have any questions regarding this notice.

Sincerely,

Contractual Compliance Staff

ICANN Contractual Compliance

Posted on: 27 February 2018 09:41 PM



All,

(Third Party) Attached please find referral to enforcement, fees statement and compliance check responses.

Posted on: 26 February 2018 07:35 PM



Phone Call

(Staff)

Call Result: **Left message**

Contractual Compliance

Staff: Sta

Contact: Rob Golding

Date: 21 February 2018

Time: 14:50PM TRT, Registrar Local Time 11:50 AM GMT

Phone: [Redacted]

Called PC, however was not able to talk with Rob. Then, I had a chance to speak with Chris from Technical team, and he said Rob is not in the office. I reminded both pending tickets which requires registrar to take action and respond (i.e. Whois Format/Inaccuracy). Then, left my direct number in case Rob may want to talk.

I also called Rob's mobile number, however it says "This number is not recognizable".

Posted on: 23 February 2018 03:22 PM

**Rob Golding**

(Recipient)

> Thank you for your response. Per your registrar's responses of 10  
> February 2018 and 16 February 2018 it appears that your registrar is  
> unwilling to provide the required records and information requested by  
> ICANN in the prior notice below  
> Please indicate how your registrar  
> proposes to comply with the Whois Accuracy Program Specification  
> (WAPS) for this and future Whois Inaccuracy complaints.

There is no requirement in WAPS to provide you with anything at all.

If you need a reminder of what the WAPS says it is on your website at  
<https://www.icann.org/resources/pages/approved-with-specs-2013-09-17-en#whois-accuracy>

Please explain where on that page it gives any grounds or requirement to  
continue this conversation.

> If your registrar wishes to schedule a call with ICANN concerning this  
> issue, please confirm via reply email.

If compliance need me to come and educate you on how to perform and read  
the response of a whois lookup, let me know and I'll send over our  
consultancy price list.

Beyond me yet again directing you to read the previous responses and for  
you to implement the necessary steps to correct your failures in not  
examining/vetting whois reports as per numerous conversations between  
compliance and the rrs, and as agreed by your management, I cannot see  
the point of a call, unless you somehow need me to say "no, we dont  
provide details of private communications to 3rd parties" rather than  
typing it.

> Failure to respond to this notice and demonstrate compliance with the  
> below requirements by 23 February 2018 will result in a notice of  
> breach being issued against your registrar.

Breach of what ? Not providing something there is no contractual  
requirement to provide and isn't necessary !?!

I'm more than happy to have this escalated to the Ombudsman and/or the  
Board, actually I think I'll have to insist on that now you're making  
threats.

Rob  
--  
Rob Golding

\* domains \* hosting \* vps \* servers \* cloud \* backups \*

Posted on: 17 February 2018 12:46 AM

Contractual  
Compliance Staff

Dear Astutium Limited (1471),

(Third Party)

Thank you for your response. Per your registrar's responses of 10 February 2018 and 16 February 2018 it appears that your registrar is unwilling to provide the required records and information requested by ICANN in the prior notice below. Please indicate how your registrar proposes to comply with the Whois Accuracy Program Specification (WAPS) for this and future Whois Inaccuracy complaints.

If your registrar wishes to schedule a call with ICANN concerning this issue, please confirm via reply email.

Failure to respond to this notice and demonstrate compliance with the below requirements by 23 February 2018 will result in a notice of breach being issued against your registrar.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Thank you in advance for your cooperation.

Sincerely,

Contact information Redacted

ICANN Contractual Compliance

#####

Copy of the reply delivered to you 10/Feb/2018

> 1. The Whois inquiries your registrar sent to the RNH regarding the  
> alleged

No, we don't provide details of private communications to 3rd parties

> 2. The emails your registrar sent to the RNH and Account Holder (AH)  
> to

No

> 3. Indicate the option below that describes the actions taken by your  
> registrar to address the alleged Whois inaccuracies:  
> a. Your registrar confirmed that the reported inaccuracy was corrected.

Yes

> 4. If any of the Whois data was updated during the course of your  
> registrar's investigation or if the RNH has changed, provide the  
> methods and results of your registrar's validation of format of the Whois data.

No registrar validation is done or required - we don't allow clients to submit unstructured data

Rob

---  
This email has been checked for viruses by Avast antivirus software.  
<https://www.avast.com/antivirus>

#####

TRANSMITTED VIA ELECTRONIC MAIL AND FACSIMILE

Dear Astutium Limited (1471),

On 20 December 2017 and 8 February 2018, ICANN sent Astutum Limited compliance notices concerning the Whois Inaccuracy complaint below regarding the domain name tomzink.com. In addition, ICANN sent follow-up communications on 19 January 2018, 29 January 2018, and 31 January 2018.

To date, your registrar's replies were insufficient. Although your registrar confirmed the Whois information has been updated, your registrar has not provided ICANN with the records and information requested, including evidence of Whois validation and verification pursuant to the Whois Accuracy Program Specification (WAPS) under the 2013 Registrar Accreditation Agreement (RAA).

Please note, Section 4 of the WAPS states that if your registrar has any information suggesting that the Whois data is inaccurate, your registrar must verify or re-verify the email address(es) as described in Section 1.f.

Further, if the Whois data is updated following a Whois Inaccuracy investigation, WAPS requires registrars to validate that the formats of the updated data comply with the formats specified in Sections 1(a-d) of the WAPS.

In addition, upon request for copies of the inquiries sent to the RNH regarding this matter, your registrar replied "we don't provide details of private communications to 3rd parties." Please refer to Section 3.4 (specifically 3.4.2 and 3.4.3) of the RAA for information regarding your registrar's obligations concerning retention and inspection of Registered Name Holder and Registration Data.

On 15 February 2018, ICANN attempted to reach your registrar's Primary Contact to discuss the foregoing matters. ICANN left a voice message in the general mailbox, but was unable to reach the Primary Contact or Mobile numbers listed in RADAR. If your registrar wishes to schedule a call with ICANN, please confirm via reply email.

To demonstrate compliance, please provide ICANN the following records and information by 23 February 2018:

1. The Whois inquiries your registrar sent to the Registered Name Holder (RNH) regarding the alleged Whois inaccuracies in the complaint below and any responses from the RNH, including the dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used.
2. The emails your registrar sent to the RNH and Account Holder (AH) to verify their email addresses and the affirmative responses from the RNH and AH, including the dates, times, means of responses, telephone numbers, email addresses and/or postal addresses used for the responses.
3. As the Whois data was updated during the course of your registrar's investigation, provide the methods and results of your registrar's validation of format of the Whois data. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification at <http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy>.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Failure to respond to this notice by 23 February 2018 will result in a notice of breach being issued against your registrar.

Sincerely,

Contact nformation Redacted

ICANN Contractual Compliance

#####

The problem summary:



Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date  
--- Error in date: Nothing to report

Problem in whois block: Technical Contact  
--- Error in address: Nothing to report  
--- Error in phone number: Phone is missing  
--- Error in name: No such person or entity  
--- Error in email: Nothing to report  
--- Error in fax number: Fax is missing  
--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact

--- Error in address: Nothing to report  
--- Error in name: No such person or entity  
--- Comment: A made-up name is entered.

Problem in whois block: Registration Date  
--- Error in date: Nothing to report

Problem in whois block: Administrative Contact  
--- Error in address: Nothing to report  
--- Error in phone number: Phone is missing  
--- Error in name: No such person or entity  
--- Error in email: Nothing to report  
--- Error in fax number: Fax is missing  
--- Comment: A made-up name is entered. No phone or fax numbers.

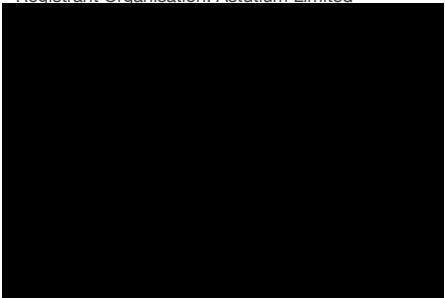
The whois at the time of processing is:

REGISTRAR WHOIS:

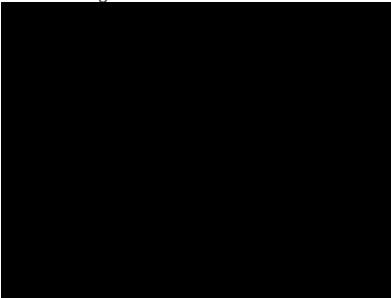
Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at <http://www.astutium.com>

Domain Name: tomzink.com  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium-grs.com  
Registrar URL: <http://www.astutium-grs.com>  
Updated Date: 2017-08-02T7:08:06+0100  
Created Date: 2001-01-17T18:01:52+0000  
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)  
Registrar Abuse Contact Phone: Not Available.  
Reseller: Registration Services Provided By Astutium Ltd  
Domain Status: REGISTERED  
Domain Status: REGISTRANT\_TRANSFER LOCK  
Registry Registrant ID:  
Registrant Name: NA NA  
Registrant Organisation: Astutium Limited

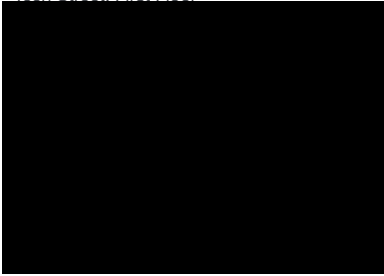


Registry Admin ID:  
Admin Name: Domain Admin  
Admin Organisation: Astutium Limited



Registry Tech ID:  
Tech Name: Domain Admin  
Tech Organisation: Astutium Limited

Tech Street: First Floor



Name Server: ns1.this-dns.net  
Name Server: ns2.this-dns.net  
DNSSEC: unsigned  
URL of the ICANN WHOIS Data Problem Reporting System:  
<http://wdprs.internic.net/>  
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at  
<http://www.astutium.com/whois/explain>

Now Available - VPS and Cloud Servers from <http://www.astutium.com>

REGISTRY WHOIS:

Domain Name: TOMZINK.COM  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium.com  
Registrar URL: <http://www.astutium.com/>  
Updated Date: 2017-08-02T06 30:05Z  
Creation Date: 2001-01-17T18:57:52Z  
Registry Expiry Date: 2018-01-17T18:57:53Z  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email:  
Registrar Abuse Contact Phone:  
Domain Status: clientTransferProhibited  
<https://icann.org/epp#clientTransferProhibited>  
Name Server: NS1.THIS-DNS.NET  
Name Server: NS2.THIS-DNS.NET  
DNSSEC: unsigned  
URL of the ICANN Whois Inaccuracy Complaint Form:  
<https://www.icann.org/wicf/>

For more information on Whois status codes, please visit  
<https://icann.org/epp>

Registrar: Astutium Limited  
Whois Server: whois.astutium.com

#####

Posted on: 16 February 2018 11:09 PM

**Rob Golding**

Copy of the reply delivered to you 10/Feb/2018

(Recipient)

> 1. The Whois inquiries your registrar sent to the RNH regarding the  
> alleged

No, we don't provide details of private communications to 3rd parties

> 2. The emails your registrar sent to the RNH and Account Holder (AH)  
> to

No

> 3. Indicate the option below that describes the actions taken by your  
> registrar to address the alleged Whois inaccuracies:  
> a. Your registrar confirmed that the reported inaccuracy was corrected.

Yes

> 4. If any of the Whois data was updated during the course of your  
> registrar's investigation or if the RNH has changed, provide the  
> methods and results of your registrar's validation of format of the Whois data.

No registrar validation is done or required - we don't allow clients to submit unstructured data

Rob

---

This email has been checked for viruses by Avast antivirus software.  
<https://www.avast.com/antivirus>

Posted on: 16 February 2018 04:40 PM

Fax

Fax Result: **Fax sent OK**

Dear ICANN,

Your fax was successfully sent to [REDACTED] by eFax.

Date: 2018-02-16 16:13:42 (GMT)  
Number of Pages: 8  
Length of Transmission: 220 seconds  
Receiving Machine Fax ID: OthelloFax:Support

If you have any questions, please visit our online help center (<https://www.efax.com/efax-help-center>) or contact Customer Support (<https://www.efax.com/contact>).

Thank you for choosing eFax.

Sincerely,  
The eFax Team

Special Offer : Too busy to handle all your business calls? Let eVoice answer, manage and route your phone calls, 24/7. Try it free for one month! (<https://www.evoice.com/business-phone-number>)

-----  
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6922 Hollywood Blvd., Los Angeles, CA 90028

This account is subject to the terms listed in the eFax Customer Agreement:  
<http://www.efax.com/legal#agreement>

Posted on: 16 February 2018 04:17 PM

Contractual Compliance Staff

TRANSMITTED VIA ELECTRONIC MAIL AND FACSIMILE

Dear Astutium Limited (1471),

(Third Party)

On 20 December 2017 and 8 February 2018, ICANN sent Astutium Limited compliance notices concerning the Whois Inaccuracy

complaint below regarding the domain name tomzink.com. In addition, ICANN sent follow-up communications on 19 January 2018, 29 January 2018, and 31 January 2018.

To date, your registrar's replies were insufficient. Although your registrar confirmed the Whois information has been updated, your registrar has not provided ICANN with the records and information requested, including evidence of Whois validation and verification pursuant to the Whois Accuracy Program Specification (WAPS) under the 2013 Registrar Accreditation Agreement (RAA).

Please note, Section 4 of the WAPS states that if your registrar has any information suggesting that the Whois data is inaccurate, your registrar must verify or re-verify the email address(es) as described in Section 1.f.

Further, if the Whois data is updated following a Whois Inaccuracy investigation, WAPS requires registrars to validate that the formats of the updated data comply with the formats specified in Sections 1(a-d) of the WAPS.

In addition, upon request for copies of the inquiries sent to the RNH regarding this matter, your registrar replied "we don't provide details of private communications to 3rd parties." Please refer to Section 3.4 (specifically 3.4.2 and 3.4.3) of the RAA for information regarding your registrar's obligations concerning retention and inspection of Registered Name Holder and Registration Data.

On 15 February 2018, ICANN attempted to reach your registrar's Primary Contact to discuss the foregoing matters. ICANN left a voice message in the general mailbox, but was unable to reach the Primary Contact or Mobile numbers listed in RADAR. If your registrar wishes to schedule a call with ICANN, please confirm via reply email.

To demonstrate compliance, please provide ICANN the following records and information by 23 February 2018:

1. The Whois inquiries your registrar sent to the Registered Name Holder (RNH) regarding the alleged Whois inaccuracies in the complaint below and any responses from the RNH, including the dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used.
2. The emails your registrar sent to the RNH and Account Holder (AH) to verify their email addresses and the affirmative responses from the RNH and AH, including the dates, times, means of responses, telephone numbers, email addresses and/or postal addresses used for the responses.
3. As the Whois data was updated during the course of your registrar's investigation, provide the methods and results of your registrar's validation of format of the Whois data. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification at <http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy>.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Failure to respond to this notice by 23 February 2018 will result in a notice of breach being issued against your registrar.

Sincerely,

Contact information Redacted

ICANN Contractual Compliance

#####

The problem summary:



Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date

--- Error in date: Nothing to report

Problem in whois block: Technical Contact

--- Error in address: Nothing to report

--- Error in phone number: Phone is missing

--- Error in name: No such person or entity

--- Error in email: Nothing to report

--- Error in fax number: Fax is missing

--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact

--- Error in address: Nothing to report

--- Error in name: No such person or entity

--- Comment: A made-up name is entered.

Problem in whois block: Registration Date

--- Error in date: Nothing to report

Problem in whois block: Administrative Contact

--- Error in address: Nothing to report

--- Error in phone number: Phone is missing

--- Error in name: No such person or entity

--- Error in email: Nothing to report

--- Error in fax number: Fax is missing

--- Comment: A made-up name is entered. No phone or fax numbers.

The whois at the time of processing is:

REGISTRAR WHOIS:

Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at <http://www.astutium.com>

Domain Name: tomzink.com

Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN

Registrar WHOIS Server: whois.astutium-grs.com

Registrar URL: <http://www.astutium-grs.com>

Updated Date: 2017-08-02T7:08:06+0100

Created Date: 2001-01-17T18:01:52+0000

Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000

Registrar: Astutium Limited

Registrar IANA ID: 1471

Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)

Registrar Abuse Contact Phone: Not Available.

Reseller: Registration Services Provided By Astutium Ltd

Domain Status: REGISTERED

Domain Status: REGISTRANT\_TRANSFER\_LOCK

Registry Registrant ID:

Registrant Name: NA NA

Registrant Organisation: Astutium Limited

Registry Admin ID:

Admin Name: Domain Admin

Admin Organisation: Astutium Limited

Registry Tech ID:

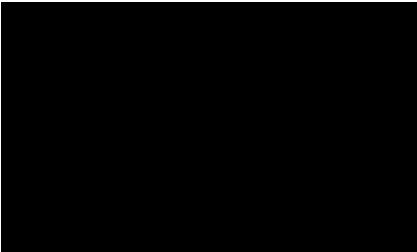
Tech Name: Domain Admin

Tech Organisation: Astutium Limited

Tech Street: First Floor

Tech Street: Number One Poultry





Name Server: ns1.this-dns.net  
 Name Server: ns2.this-dns.net  
 DNSSEC: unsigned  
 URL of the ICANN WHOIS Data Problem Reporting System:  
<http://wdprs.internic.net/>  
 Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at  
<http://www.astutium.com/whois/explain>

Now Available - VPS and Cloud Servers from <http://www.astutium.com>

REGISTRY WHOIS:

Domain Name: TOMZINK.COM  
 Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
 Registrar WHOIS Server: whois.astutium.com  
 Registrar URL: <http://www.astutium.com/>  
 Updated Date: 2017-08-02T06 30:05Z  
 Creation Date: 2001-01-17T18:57:52Z  
 Registry Expiry Date: 2018-01-17T18:57:53Z  
 Registrar: Astutium Limited  
 Registrar IANA ID: 1471  
 Registrar Abuse Contact Email:  
 Registrar Abuse Contact Phone:  
 Domain Status: clientTransferProhibited  
<https://icann.org/epp#clientTransferProhibited>  
 Name Server: NS1.THIS-DNS.NET  
 Name Server: NS2.THIS-DNS.NET  
 DNSSEC: unsigned  
 URL of the ICANN Whois Inaccuracy Complaint Form:  
<https://www.icann.org/wicf/>

For more information on Whois status codes, please visit  
<https://icann.org/epp>

Registrar: Astutium Limited  
 Whois Server: whois.astutium.com

#####

Posted on: 16 February 2018 03:54 PM

Phone Call

Call Result: **Left message**

Staff: **Contractual Compliance Staff**  
 Contact: Rob Golding  
 Date: 15 February 2018  
 Time: 12:30PM TRT, Registrar Local Time 09 30 AM GMT



(Staff)

Called PC, however was not able to talk with Rob. The landline provides options to talk with other departments (e.g. Technical Team, Accounting etc.) tried all, however no one answered the call. Then, pressed "0" to leave a message, and provide the ticket details and emphasize the remaining ICANN's request regarding V/V, then shared my direct number in case he may want to discuss this further with me.

Then, called Rob's mobile number, however it says "This number is not recognizable".

Posted on: 15 February 2018 09:32 AM

[REDACTED]..To date, your registrar has not responded to ICANN and the Whois  
> Inaccuracy issue remains unresolved.

(Recipient)

You were responded to - I told you the case was closed.

> To demonstrate compliance,

There is no requirement to "demonstrate compliance" - it's not a thing like a poster or an event like a farce that would need to be paraded about

You are capable (I would hope) of looking at a whois and thus confirming the state of "compliance"  
[ despite the clear oxymoron that something could not possibly be "non compliant" with something you have admitted you didn't actually check before sending ]

> 1. The Whois inquiries your registrar sent to the RNH regarding the alleged

No, we don't provide details of private communications to 3rd parties

> 2. The emails your registrar sent to the RNH and Account Holder (AH) to

No

> 3. Indicate the option below that describes the actions taken by your

> registrar to address the alleged Whois inaccuracies:

> a. Your registrar confirmed that the reported inaccuracy was corrected.

Yes

> 4. If any of the Whois data was updated during the course of your registrar's

> investigation or if the RNH has changed, provide the methods and results of

> your registrar's validation of format of the Whois data.

No registrar validation is done or required - we don't allow clients to submit unstructured data

Rob

---

This email has been checked for viruses by Avast antivirus software.

<https://www.avast.com/antivirus>

Posted on: 10 February 2018 01:25 AM

Dear Astutium Limited (1471),

On 20 December 2017, ICANN sent Astutium Limited the Whois Inaccuracy complaint below concerning the domain name tomzink.com and requested certain action and information by 18 January 2018. On 5 January 2018 your registrar responded. However, that response was insufficient as it did not include Whois validation and verification per the Whois Accuracy Program Specification (WAPS) under the 2013 Registrar Accreditation Agreement (RAA) and ICANN's Compliance Process. ICANN responded to clarify and request additional information on 19 January 2018. Your registrar responded on 24 January 2018, again this response was not sufficient. ICANN again requested the missing information on 29 January 2018. Your registrar responded again on 29 January 2018, again the response was missing the requested information. On 31 January 2018 ICANN sent a follow-up notice to clarify what information was still needed to resolve this complaint.

To date, your registrar has not responded to ICANN and the Whois Inaccuracy issue remains unresolved.

Please note that under the 2013 Registrar Accreditation Agreement's Whois Accuracy Program Specification, a registrar must suspend a domain name when:

- a Registered Name Holder (RNH) fails to respond to a registrar's Whois accuracy inquiries for over 15 days; or

- within 15 days of receiving such information, a registrar does not receive an affirmative response from the RNH when attempting to

Contractual Compliance  
Staff

(Third Party)

verify the RNH's email address or is unable to manually verify the allegedly inaccurate Whois information.

To demonstrate compliance, please provide ICANN the following information and records by 15 February 2018:

1. The Whois inquiries your registrar sent to the RNH regarding the alleged Whois inaccuracies in the complaint below and any responses from the RNH, including the dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used.
2. The emails your registrar sent to the RNH and Account Holder (AH) to verify their email addresses and the affirmative responses from the RNH and AH, including the dates, times, means of responses, telephone numbers, email addresses and/or postal addresses used for the responses.
3. Indicate the option below that describes the actions taken by your registrar to address the alleged Whois inaccuracies:
  - a. Your registrar confirmed that the reported inaccuracy was corrected.
  - b. Your registrar obtained satisfactory verification from the registrant that the data was correct.
  - c. Your registrar suspended, deleted, cancelled or otherwise deactivated the domain name. If so, include the date this action was taken.
  - d. Your registrar did not investigate the inaccuracy as Section 3.7.8 of the RAA requires.
4. If any of the Whois data was updated during the course of your registrar's investigation or if the RNH has changed, provide the methods and results of your registrar's validation of format of the Whois data. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification at <http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy>.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Sincerely,

Contact information Redacted

ICANN Contractual Compliance

#####

The problem summary:



Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date

--- Error in date: Nothing to report

Problem in whois block: Technical Contact

- Error in address: Nothing to report
- Error in phone number: Phone is missing
- Error in name: No such person or entity
- Error in email: Nothing to report
- Error in fax number: Fax is missing
- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact

- Error in address: Nothing to report
- Error in name: No such person or entity
- Comment: A made-up name is entered.

Problem in whois block: Registration Date

--- Error in date: Nothing to report

Problem in whois block: Administrative Contact

- Error in address: Nothing to report
- Error in phone number: Phone is missing
- Error in name: No such person or entity
- Error in email: Nothing to report
- Error in fax number: Fax is missing
- Comment: A made-up name is entered. No phone or fax numbers.

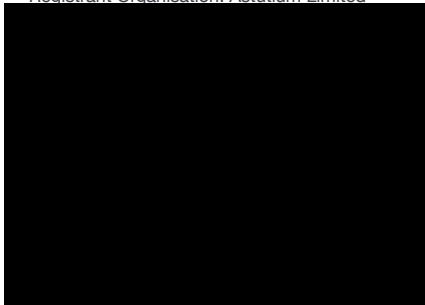
The whois at the time of processing is:

REGISTRAR WHOIS:

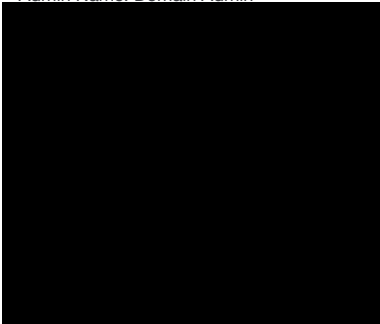
Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at <http://www.astutium.com>

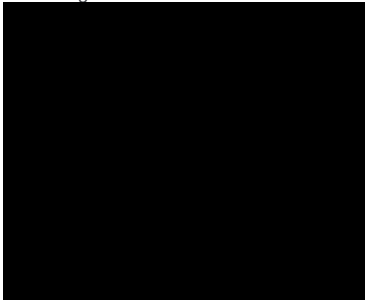
Domain Name: tomzink.com  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium-grs.com  
Registrar URL: <http://www.astutium-grs.com>  
Updated Date: 2017-08-02T7:08:06+0100  
Created Date: 2001-01-17T18:01:52+0000  
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)  
Registrar Abuse Contact Phone: Not Available.  
Reseller: Registration Services Provided By Astutium Ltd  
Domain Status: REGISTERED  
Domain Status: REGISTRANT\_TRANSFER\_LOCK  
Registry Registrant ID:  
Registrant Name: NA NA  
Registrant Organisation: Astutium Limited



Registry Admin ID:  
Admin Name: Domain Admin



Registry Tech ID:  
Tech Name: Domain Admin  
Tech Organisation: Astutium Limited



Name Server: ns1.this-dns.net  
Name Server: ns2.this-dns.net  
DNSSEC: unsigned

URL of the ICANN WHOIS Data Problem Reporting System:  
<http://wdprs.internic.net/>  
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at  
<http://www.astutium.com/whois/explain>

Now Available - VPS and Cloud Servers from <http://www.astutium.com>

REGISTRY WHOIS:

Domain Name: TOMZINK.COM  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium.com  
Registrar URL: <http://www.astutium.com/>  
Updated Date: 2017-08-02T06 30:05Z  
Creation Date: 2001-01-17T18:57:52Z  
Registry Expiry Date: 2018-01-17T18:57:53Z  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email:  
Registrar Abuse Contact Phone:  
Domain Status: clientTransferProhibited  
<https://icann.org/epp#clientTransferProhibited>  
Name Server: NS1.THIS-DNS.NET  
Name Server: NS2.THIS-DNS.NET  
DNSSEC: unsigned  
URL of the ICANN Whois Inaccuracy Complaint Form:  
<https://www.icann.org/wicf/>

For more information on Whois status codes, please visit  
<https://icann.org/epp>

Registrar: Astutium Limited  
Whois Server: whois.astutium.com

#####

Posted on: 08 February 2018 06:51 PM

Dear Astutium Limited (1471),

Thank you for your response.

However, additional measures are required to be taken with concern to all Whois Inaccuracy investigations per the Whois Accuracy Program Specification (WAPS) under the 2013 Registrar Accreditation Agreement (RAA) and ICANN's Compliance Process.

In general, when a Whois Inaccuracy investigation is conducted, ICANN Compliance requests copies of correspondence between the Registrar and Registered Name Holder (RNH) from the investigation. This request is provided for by Section 3.4.3 of the 2013 RAA, and helps ICANN Compliance confirm that registrars are taking reasonable steps to investigate alleged Whois Inaccuracies, as required by Section 3.7.8 of the 2013 RAA.

In addition to this general request, the WAPS specifies certain actions registrars must take with concern to Whois Inaccuracy. Once a registrar is notified of an alleged Whois Inaccuracy, the registrar is required to verify or re-verify the email address(es) as described in Section 1.f of the WAPS. As such, ICANN requests evidence that this verification occurs during the process of investigating the alleged Whois Inaccuracies.

If the Whois data is updated following a Whois Inaccuracy investigation, the WAPS requires registrars to validate that the formats of the updated data comply with the formats specified in Sections 1(a-d) of the WAPS. Specifically, registrars are required to:

Validate the presence of data for all fields required under Subsection 3.3.1 of the Agreement in a proper format for the applicable country or territory.

Validate that all email addresses are in the proper format according to RFC 5322 (or its successors).

Validate that telephone numbers are in the proper format according to the ITU-T E.164 notation for international telephone numbers (or its equivalents or successors).

Validate that postal addresses are in a proper format for the applicable country or territory as defined in UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats.

As this is a requirement specified by the WAPS, ICANN Compliance requests that registrars confirm that the validation of the updated data was conducted, and to provide the specific formats to which the updated data conforms.

Therefore, ICANN asks that your registrar please provide the following by 7 February 2018:

- copies of the correspondence between your registrar (or reseller if applicable) and the registrant, including the registrant's response and any dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used while investigating this Whois Inaccuracy claim.

- evidence that the email verification required by the 2013 Registrar Accreditation Agreement's Whois Accuracy Program Specification occurred and an affirmative response from the Registered Name Holder (RNH) was received by your registrar.

- the method and result of your registrar's validation of format of the updated Whois data. Example of standard format: ITU-T E.164 notation for the format of international telephone numbers. For more details please refer to the Whois Accuracy Program Specification.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Thank you in advance for your cooperation.

Sincerely,

**Contact information Redacted**

ICANN Contractual Compliance

#####

The problem summary:



Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date  
--- Error in date: Nothing to report

Problem in whois block: Technical Contact  
--- Error in address: Nothing to report  
--- Error in phone number: Phone is missing  
--- Error in name: No such person or entity  
--- Error in email: Nothing to report  
--- Error in fax number: Fax is missing  
--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact  
--- Error in address: Nothing to report  
--- Error in name: No such person or entity  
--- Comment: A made-up name is entered.

Problem in whois block: Registration Date  
--- Error in date: Nothing to report

Problem in whois block: Administrative Contact  
--- Error in address: Nothing to report  
--- Error in phone number: Phone is missing  
--- Error in name: No such person or entity  
--- Error in email: Nothing to report  
--- Error in fax number: Fax is missing  
--- Comment: A made-up name is entered. No phone or fax numbers.

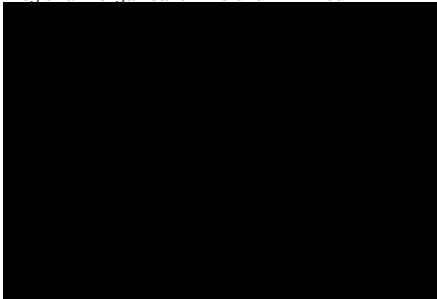
The whois at the time of processing is:

REGISTRAR WHOIS:

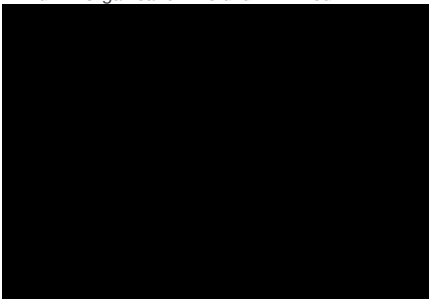
Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at <http://www.astutium.com>

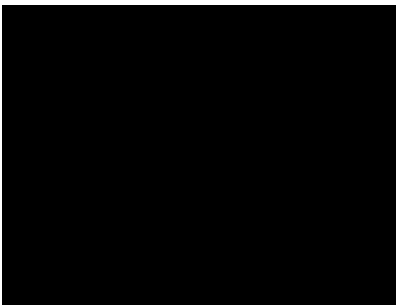
Domain Name: tomzink.com  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium-grs.com  
Registrar URL: <http://www.astutium-grs.com>  
Updated Date: 2017-08-02T7:08:06+0100  
Created Date: 2001-01-17T18:01:52+0000  
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)  
Registrar Abuse Contact Phone: Not Available.  
Reseller: Registration Services Provided By Astutium Ltd  
Domain Status: REGISTERED  
Domain Status: REGISTRANT\_TRANSFER\_LOCK  
Registry Registrant ID:  
Registrant Name: NA NA  
Registrant Organisation: Astutium Limited



Registry Admin ID:  
Admin Name: Domain Admin  
Admin Organisation: Astutium Limited



Registry Tech ID:  
Tech Name: Domain Admin



Name Server: ns1.this-dns.net  
Name Server: ns2.this-dns.net  
DNSSEC: unsigned  
URL of the ICANN WHOIS Data Problem Reporting System:  
<http://wdprs.internic.net/>

Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at <http://www.astutium.com/whois/explain>

Now Available - VPS and Cloud Servers from <http://www.astutium.com>

REGISTRY WHOIS:

Domain Name: TOMZINK.COM  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium.com  
Registrar URL: <http://www.astutium.com/>  
Updated Date: 2017-08-02T06 30:05Z  
Creation Date: 2001-01-17T18:57:52Z  
Registry Expiry Date: 2018-01-17T18:57:53Z  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email:  
Registrar Abuse Contact Phone:  
Domain Status: clientTransferProhibited  
<https://icann.org/epp#clientTransferProhibited>  
Name Server: NS1.THIS-DNS.NET  
Name Server: NS2.THIS-DNS.NET  
DNSSEC: unsigned  
URL of the ICANN Whois Inaccuracy Complaint Form:  
<https://www.icann.org/wicf/>

For more information on Whois status codes, please visit <https://icann.org/epp>

Registrar: Astutium Limited  
Whois Server: whois.astutium.com

#####

Posted on: 31 January 2018 05:20 PM



(Recipient) > ICANN will  
> consider each complaint in its entirety, together with the Whois output, to  
> determine if there is sufficient information for ICANN to commence the  
> contractual compliance process.

Which you clearly failed to do

Please escalate this to your management, I do not have time to waste on this any further as you have already been told your failings in regards to the complaint report, as well as that the issue is considered closed

Rob

---  
This email has been checked for viruses by Avast antivirus software.  
<https://www.avast.com/antivirus>

Posted on: 29 January 2018 11:13 PM



Contractual Compliance Staff

Dear Astutium Limited (1471),

Thank you for your response and continuous collaboration.

(Third Party)

Please note that complaints are considered on an individual basis. ICANN will consider each complaint in its entirety, together with the Whois output, to determine if there is sufficient information for ICANN to commence the contractual compliance process. At the time when the complaint was submitted to ICANN, the Whois contact information appears to be inaccurate, for example: Registrant Name was listed as "NA NA" and there was no Phone number listed.

ICANN notes the updates in the current Whois information, however your response did not include the information requested in the Follow-up Notice. If there is a change to the Whois information following a Whois Inaccuracy investigation, Section 1(a) to (d) and 1(f) of Whois Accuracy Program Specification (WAPS) requires registrars to verify and validate the updated Whois information.

Please provide ICANN the following by 5 February 2018:

- copies of the correspondence between your registrar (or reseller if applicable) and the registrant, including the registrant's response and any dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used while investigating this Whois Inaccuracy claim.

- the methods and results of your registrar's validation of format of the updated Whois data, or all Whois data if the Registered Name Holder (RNH) has changed. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification at <http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy> .

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Thank you in advance for your cooperation.

Sincerely,

Contact nformation Redacted

ICANN Contractual Compliance

#####

The problem summary:



Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date  
--- Error in date: Nothing to report

Problem in whois block: Technical Contact  
--- Error in address: Nothing to report  
--- Error in phone number: Phone is missing  
--- Error in name: No such person or entity  
--- Error in email: Nothing to report  
--- Error in fax number: Fax is missing  
--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact  
--- Error in address: Nothing to report  
--- Error in name: No such person or entity  
--- Comment: A made-up name is entered.

Problem in whois block: Registration Date  
--- Error in date: Nothing to report

Problem in whois block: Administrative Contact  
--- Error in address: Nothing to report  
--- Error in phone number: Phone is missing  
--- Error in name: No such person or entity  
--- Error in email: Nothing to report  
--- Error in fax number: Fax is missing

--- Comment: A made-up name is entered. No phone or fax numbers.

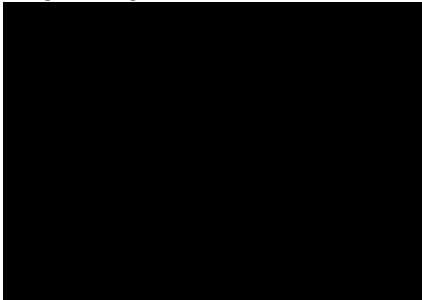
The whois at the time of processing is:

REGISTRAR WHOIS:

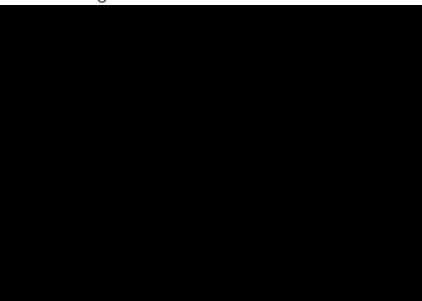
Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at <http://www.astutium.com>

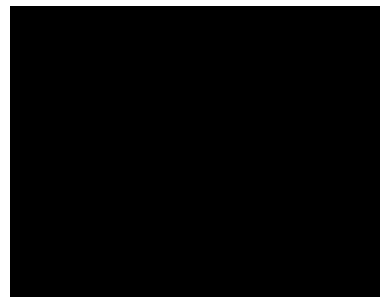
Domain Name: tomzink.com  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium-grs.com  
Registrar URL: <http://www.astutium-grs.com>  
Updated Date: 2017-08-02T7:08:06+0100  
Created Date: 2001-01-17T18:01:52+0000  
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)  
Registrar Abuse Contact Phone: Not Available.  
Reseller: Registration Services Provided By Astutium Ltd  
Domain Status: REGISTERED  
Domain Status: REGISTRANT\_TRANSFER\_LOCK  
Registry Registrant ID:  
Registrant Name: NA NA  
Registrant Organisation: Astutium Limited



Registry Admin ID:  
Admin Name: Domain Admin  
Admin Organisation: Astutium Limited



Registry Tech ID:  
Tech Name: Domain Admin  
Tech Organisation: Astutium Limited



Name Server: ns1.this-dns.net  
Name Server: ns2.this-dns.net

DNSSEC: unsigned  
URL of the ICANN WHOIS Data Problem Reporting System:  
<http://wdprs.internic.net/>  
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at  
<http://www.astutium.com/whois/explain>

Now Available - VPS and Cloud Servers from <http://www.astutium.com>

REGISTRY WHOIS:


Domain Name: TOMZINK.COM  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium.com  
Registrar URL: <http://www.astutium.com/>  
Updated Date: 2017-08-02T06 30:05Z  
Creation Date: 2001-01-17T18:57:52Z  
Registry Expiry Date: 2018-01-17T18:57:53Z  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email:  
Registrar Abuse Contact Phone:  
Domain Status: clientTransferProhibited  
<https://icann.org/epp#clientTransferProhibited>  
Name Server: NS1.THIS-DNS.NET  
Name Server: NS2.THIS-DNS.NET  
DNSSEC: unsigned  
URL of the ICANN Whois Inaccuracy Complaint Form:  
<https://www.icann.org/wicf/>

For more information on Whois status codes, please visit  
<https://icann.org/epp>

Registrar: Astutium Limited  
Whois Server: whois.astutium.com

#####

Posted on: 29 January 2018 03:47 PM

 Thank you for your response. However, your registrar's response is  
> incomplete.

(Third Party)

Your rejection of our rejection of your 'report' (because it was  
incomplete) is rejected.

If ICANN compliance are unable to do the simple job they have been  
tasked with (to correctly vet and format the queries before sending them  
on, as they have repeatedly agreed they will do "on record" at meetings)  
then Registrars have zero obligations to even look at them. Any 'lack of  
compliance' is firmly at your end and not ours in this respect.

However in this specific case we chose to look, contacted the  
registrant, and had them update/correct/check the records, as can easily  
be checked by doing a whois (whilst that archaic system is still  
semi-functional for a few more weeks before its existence is  
terminated).

Case closed.

Rob  
--  
Rob Golding [REDACTED]

\* domains \* hosting \* vps \* servers \* cloud \* backups \*

Posted on: 24 January 2018 05:50 AM

Contractual Compliance  
Staff

Dear Astutum Limited (1471),

(Third Party)

Thank you for your response. However, your registrar's response is incomplete.

Please note that verification required by the Whois Accuracy Program Specification (WAPS) is the process by which a registrar confirms or corrects the accuracy of Whois data by contacting and receiving an affirmative response from the Registered Name Holder. Validation is the process by which a registrar ensures that the format of Whois data is consistent with standards.

Please provide ICANN the following by 26 January 2018:

- copies of the affirmative response(s) that were used to verify the Registered Name Holder's (RNH) email address, as it is listed in the current Whois data for the Registrant Contact email.

- the methods and results of your registrar's validation of format of the updated Whois data, or all Whois data if the Registered Name Holder (RNH) has changed. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification at <http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy>.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

Thank you in advance for your cooperation.

Sincerely,

Contact information Redacted

ICANN Contractual Compliance

#####

The problem summary:

[REDACTED]

Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date

--- Error in date: Nothing to report

Problem in whois block: Technical Contact

--- Error in address: Nothing to report

--- Error in phone number: Phone is missing

--- Error in name: No such person or entity

--- Error in email: Nothing to report

--- Error in fax number: Fax is missing

--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact

--- Error in address: Nothing to report

--- Error in name: No such person or entity

--- Comment: A made-up name is entered.

Problem in whois block: Registration Date

--- Error in date: Nothing to report

Problem in whois block: Administrative Contact

--- Error in address: Nothing to report

--- Error in phone number: Phone is missing  
--- Error in name: No such person or entity  
--- Error in email: Nothing to report  
--- Error in fax number: Fax is missing  
--- Comment: A made-up name is entered. No phone or fax numbers.

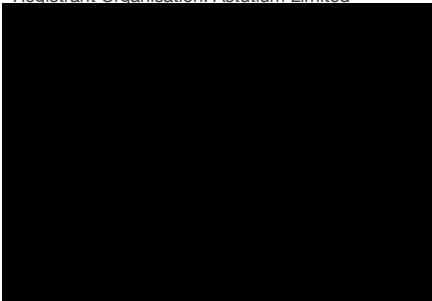
The whois at the time of processing is:

REGISTRAR WHOIS:

Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at <http://www.astutium.com>

Domain Name: tomzink.com  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium-grs.com  
Registrar URL: <http://www.astutium-grs.com>  
Updated Date: 2017-08-02T7:08:06+0100  
Created Date: 2001-01-17T18:01:52+0000  
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)  
Registrar Abuse Contact Phone: Not Available.  
Reseller: Registration Services Provided By Astutium Ltd  
Domain Status: REGISTERED  
Domain Status: REGISTRANT\_TRANSFER\_LOCK  
Registry Registrant ID:  
Registrant Name: NA NA  
Registrant Organisation: Astutium Limited



Registry Admin ID:  
Admin Name: Domain Admin  
Admin Organisation: Astutium Limited



Registry Tech ID:  
Tech Name: Domain Admin  
Tech Organisation: Astutium Limited



Name Server: ns1.this-dns.net  
Name Server: ns2.this-dns.net  
DNSSEC: unsigned  
URL of the ICANN WHOIS Data Problem Reporting System:  
<http://wdprs.internic.net/>  
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at  
<http://www.astutium.com/whois/explain>

Now Available - VPS and Cloud Servers from <http://www.astutium.com>

REGISTRY WHOIS:

Domain Name: TOMZINK.COM  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium.com  
Registrar URL: <http://www.astutium.com/>  
Updated Date: 2017-08-02T06 30:05Z  
Creation Date: 2001-01-17T18:57:52Z  
Registry Expiry Date: 2018-01-17T18:57:53Z  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email:  
Registrar Abuse Contact Phone:  
Domain Status: clientTransferProhibited  
<https://icann.org/epp#clientTransferProhibited>  
Name Server: NS1.THIS-DNS.NET  
Name Server: NS2.THIS-DNS.NET  
DNSSEC: unsigned  
URL of the ICANN Whois Inaccuracy Complaint Form:  
<https://www.icann.org/wicf/>

For more information on Whois status codes, please visit  
<https://icann.org/epp>

Registrar: Astutium Limited  
Whois Server: whois.astutium.com

#####

Posted on: 19 January 2018 04:06 PM

[REDACTED] FW-625-17043]: ICANN 1st\_Notice Re:Whois\_Inaccuracy [Astutium Limited] (1471) [tomzink com]

(Third Party)

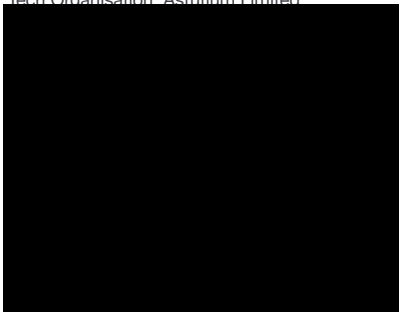
Hi

Please dont forward bigus/meaningless whois complaints which are clearly themselves totally inaccurate - for example:

Problem in whois block: Technical Contact  
--- Error in phone number: Phone is missing  
--- Error in name: No such person or entity  
--- Error in fax number: Fax is missing  
--- Comment: A made-up name is entered. No phone or fax numbers.

Which is all nonsense, as can be seen from the further details in the ticket you provided ...

Tech Name: Domain Admin  
Tech Organisation: Astutium Limited



No action is necessary or will be taken on bogus/incomplete/rubbish reports

Rob

Posted on: 05 January 2018 01:25 AM

process-  
tickets-who...

Dear [redacted]

(User)

Thank you for submitting a Whois inaccuracy complaint concerning the domain name tomzink.com. Your report has been entered into ICANN's database. For reference your ticket ID is: FW-625-17043.

ICANN will follow up with the registrar per process and provide you an update with its findings.

For more information about ICANN's process and approach, please visit <http://www.icann.org/en/resources/compliance/approach-processes>.

Sincerely,

ICANN Contractual Compliance

#####

The problem summary:



m

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date

--- Error in date: Nothing to report

Problem in whois block: Technical Contact

--- Error in address: Nothing to report

--- Error in phone number: Phone is missing

--- Error in name: No such person or entity

--- Error in email: Nothing to report

--- Error in fax number: Fax is missing

--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact

--- Error in address: Nothing to report

--- Error in name: No such person or entity

--- Comment: A made-up name is entered.

Problem in whois block: Registration Date

--- Error in date: Nothing to report

Problem in whois block: Administrative Contact

--- Error in address: Nothing to report

--- Error in phone number: Phone is missing  
--- Error in name: No such person or entity  
--- Error in email: Nothing to report  
--- Error in fax number: Fax is missing  
--- Comment: A made-up name is entered. No phone or fax numbers.

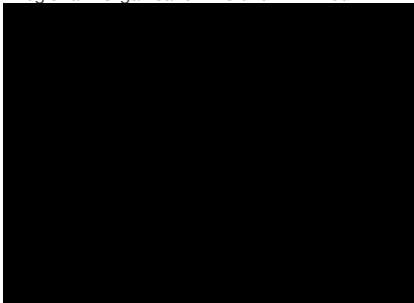
The whois at the time of processing is:

REGISTRAR WHOIS:

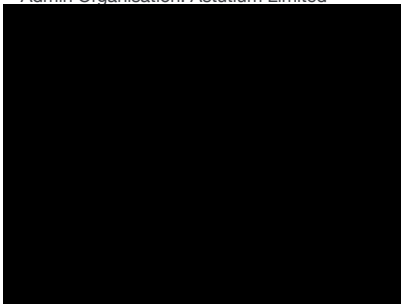
Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at <http://www.astutium.com>

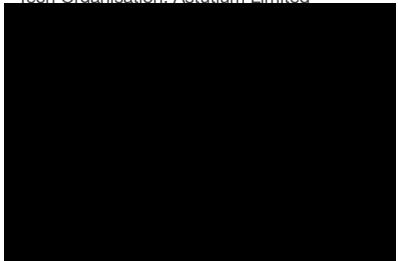
Domain Name: tomzink.com  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium-grs.com  
Registrar URL: <http://www.astutium-grs.com>  
Updated Date: 2017-08-02T7:08:06+0100  
Created Date: 2001-01-17T18:01:52+0000  
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)  
Registrar Abuse Contact Phone: Not Available.  
Reseller: Registration Services Provided By Astutium Ltd  
Domain Status: REGISTERED  
Domain Status: REGISTRANT\_TRANSFER\_LOCK  
Registry Registrant ID:  
Registrant Name: NA NA  
Registrant Organisation: Astutium Limited



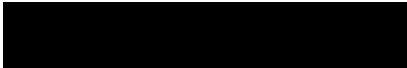
Registry Admin ID:  
Admin Name: Domain Admin  
Admin Organisation: Astutium Limited



Registry Tech ID:  
Tech Name: Domain Admin  
Tech Organisation: Astutium Limited







Name Server: ns1.this-dns.net  
 Name Server: ns2.this-dns.net  
 DNSSEC: unsigned  
 URL of the ICANN WHOIS Data Problem Reporting System:  
<http://wdprs.internic.net/>  
 Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at  
<http://www.astutium.com/whois/explain>

Now Available - VPS and Cloud Servers from <http://www.astutium.com>

REGISTRY WHOIS:

Domain Name: TOMZINK.COM  
 Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
 Registrar WHOIS Server: whois.astutium.com  
 Registrar URL: <http://www.astutium.com/>  
 Updated Date: 2017-08-02T06 30:05Z  
 Creation Date: 2001-01-17T18:57:52Z  
 Registry Expiry Date: 2018-01-17T18:57:53Z  
 Registrar: Astutium Limited  
 Registrar IANA ID: 1471  
 Registrar Abuse Contact Email:  
 Registrar Abuse Contact Phone:  
 Domain Status: clientTransferProhibited  
<https://icann.org/epp#clientTransferProhibited>  
 Name Server: NS1.THIS-DNS.NET  
 Name Server: NS2.THIS-DNS.NET  
 DNSSEC: unsigned  
 URL of the ICANN Whois Inaccuracy Complaint Form:  
<https://www.icann.org/wicf/>

For more information on Whois status codes, please visit  
<https://icann.org/epp>

Registrar: Astutium Limited  
 Whois Server: whois.astutium.com

#####

Posted on: 20 December 2017 05:40 PM

Contractual Compliance  
 Staff

Dear Astutium Limited (1471),

(Third Party)

ICANN received the Whois Inaccuracy complaint below. It claims that the contact information associated with the domain name below is inaccurate:

tomzink.com

As required under Section 3.7.8 of the 2013 Registrar Accreditation Agreement (RAA) please take reasonable steps to investigate this Whois Inaccuracy claim and, where appropriate, correct the contact information, suspend or delete the domain registration.

Additionally, as required under the Whois Accuracy Program Specification, please verify the email addresses of the Registered Name Holder (RNH) and Account Holder (AH), if different, by obtaining an affirmative response from the RNH and AH.

To demonstrate compliance, please provide ICANN the following information and records by 18 January 2018:

1. The Whois inquiries your registrar sent to the RNH regarding the alleged Whois inaccuracies in the complaint below and any responses from the RNH, including the dates, times, means of inquiries, telephone numbers, email addresses and/or postal addresses used.

2. The emails your registrar sent to the RNH and AH to verify their email addresses and the affirmative responses from the RNH and AH, including the dates, times, means of responses, telephone numbers, email addresses and/or postal addresses used for the responses.

3. Indicate the option below that describes the actions taken by your registrar to address the alleged Whois inaccuracies:

- a. Your registrar confirmed that the reported inaccuracy was corrected.
- b. Your registrar obtained satisfactory verification from the registrant that the data was correct.
- c. Your registrar suspended, deleted, cancelled or otherwise deactivated the domain name. If so, include the date this action was taken.
- d. Your registrar did not investigate the inaccuracy as Section 3.7.8 of the RAA requires.

4. If any of the Whois data was updated during the course of your registrar's investigation or if the RNH has changed, provide the methods and results of your registrar's validation of format of the Whois data. Examples of standard formats include RFC 5322 for email addresses, ITU-T E.164 notation for the format of international telephone numbers and for the format of postal addresses the UPU Postal addressing format templates, the S42 address templates (as they may be updated) or other standard formats for the applicable territory. For more details please refer to the Whois Accuracy Program Specification.

Please send the information and records requested above via reply email (no more than 4 MB total) and do not change the email subject heading. Please provide records as attachments in .TXT, .PDF, or .DOC(X) format.

For your reference, please find below the links to the RAA and Whois Accuracy Program Specification:

2013 RAA: <http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm>

2013 RAA Whois Accuracy Program Specification: <http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy>

Thank you in advance for your cooperation.

Sincerely,

Contact information Redacted

ICANN Contractual Compliance

#####

The problem summary:



Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date

--- Error in date: Nothing to report

Problem in whois block: Technical Contact

- Error in address: Nothing to report
- Error in phone number: Phone is missing
- Error in name: No such person or entity
- Error in email: Nothing to report
- Error in fax number: Fax is missing
- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact

- Error in address: Nothing to report
- Error in name: No such person or entity
- Comment: A made-up name is entered.

Problem in whois block: Registration Date

--- Error in date: Nothing to report

Problem in whois block: Administrative Contact

- Error in address: Nothing to report
- Error in phone number: Phone is missing
- Error in name: No such person or entity
- Error in email: Nothing to report
- Error in fax number: Fax is missing
- Comment: A made-up name is entered. No phone or fax numbers.

The whois at the time of processing is:

REGISTRAR WHOIS:

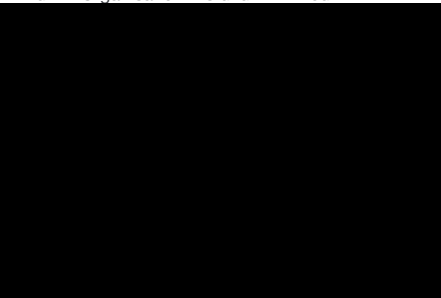
Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at <http://www.astutium.com>

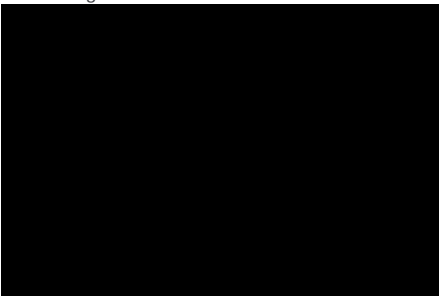
Domain Name: tomzink.com  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium-grs.com  
Registrar URL: <http://www.astutium-grs.com>  
Updated Date: 2017-08-02T7:08:06+0100  
Created Date: 2001-01-17T18:01:52+0000  
Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)  
Registrar Abuse Contact Phone: Not Available.  
Reseller: Registration Services Provided By Astutium Ltd  
Domain Status: REGISTERED  
Domain Status: REGISTRANT\_TRANSFER\_LOCK  
Registry Registrant ID:  
Registrant Name: NA NA  
Registrant Organisation: Astutium Limited



Registry Admin ID:  
Admin Name: Domain Admin  
Admin Organisation: Astutium Limited



Registry Tech ID:  
Tech Name: Domain Admin  
Tech Organisation: Astutium Limited



Name Server: ns1.this-dns.net  
Name Server: ns2.this-dns.net  
DNSSEC: unsigned

URL of the ICANN WHOIS Data Problem Reporting System:  
<http://wdprs.internic.net/>  
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at  
<http://www.astutium.com/whois/explain>

Now Available - VPS and Cloud Servers from <http://www.astutium.com>

REGISTRY WHOIS:

Domain Name: TOMZINK.COM  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium.com  
Registrar URL: <http://www.astutium.com/>  
Updated Date: 2017-08-02T06 30:05Z  
Creation Date: 2001-01-17T18:57:52Z  
Registry Expiry Date: 2018-01-17T18:57:53Z  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email:  
Registrar Abuse Contact Phone:  
Domain Status: clientTransferProhibited  
<https://icann.org/epp#clientTransferProhibited>  
Name Server: NS1.THIS-DNS.NET  
Name Server: NS2.THIS-DNS.NET  
DNSSEC: unsigned  
URL of the ICANN Whois Inaccuracy Complaint Form:  
<https://www.icann.org/wicf/>

For more information on Whois status codes, please visit  
<https://icann.org/epp>

Registrar: Astutium Limited  
Whois Server: whois.astutium.com

#####

Posted on: 20 December 2017 05:19 PM

The problem summary:

(User)

Domain being reported: tomzink.com

Time of submission/processing: Sun Dec 17 02:11:44 2017

Problem in whois block: Expiration Date  
--- Error in date: Nothing to report

Problem in whois block: Technical Contact  
--- Error in address: Nothing to report  
--- Error in phone number: Phone is missing  
--- Error in name: No such person or entity  
--- Error in email: Nothing to report  
--- Error in fax number: Fax is missing  
--- Comment: A made-up name is entered. No phone or fax numbers.

Problem in whois block: Registrant Contact  
--- Error in address: Nothing to report  
--- Error in name: No such person or entity

--- Comment: A made-up name is entered.

Problem in whois block: Registration Date

--- Error in date: Nothing to report

Problem in whois block: Administrative Contact

--- Error in address: Nothing to report

--- Error in phone number: Phone is missing

--- Error in name: No such person or entity

--- Error in email: Nothing to report

--- Error in fax number: Fax is missing

--- Comment: A made-up name is entered. No phone or fax numbers.

The whois at the time of processing is:

REGISTRAR WHOIS:

Astutium Registration Platform WHOIS Server 1.1.9

Register your domains today at <http://www.astutium.com>

Domain Name: tomzink.com

Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN

Registrar WHOIS Server: whois.astutium-grs.com

Registrar URL: <http://www.astutium-grs.com>

Updated Date: 2017-08-02T7:08:06+0100

Created Date: 2001-01-17T18:01:52+0000

Registrar Registration Expiration Date: 2018-01-17T18:01:53+0000

Registrar: Astutium Limited

Registrar IANA ID: 1471

Registrar Abuse Contact Email: [registrar@astutium.com](mailto:registrar@astutium.com)

Registrar Abuse Contact Phone: Not Available.

Reseller: Registration Services Provided By Astutium Ltd

Domain Status: REGISTERED

Domain Status: REGISTRANT\_TRANSFER\_LOCK

Registry Registrant ID:

Registrant Name: NA NA

Registrant Organisation: Astutium Limited

Registry Admin ID:

Admin Name: Domain Admin

Admin Organisation: Astutium Limited

Registry Tech ID:

Tech Name: Domain Admin

Tech Organisation: Astutium Limited



Name Server: ns1.this-dns.net  
Name Server: ns2.this-dns.net  
DNSSEC: unsigned  
URL of the ICANN WHOIS Data Problem Reporting System:  
<http://wdprs.internic.net/>  
Last update of WHOIS database: 2017-12-17T2:12:8+0000

An explanation of the domain statuses can be found at  
<http://www.astutium.com/whois/explain>

Now Available - VPS and Cloud Servers from <http://www.astutium.com>

REGISTRY WHOIS:

Domain Name: TOMZINK.COM  
Registry Domain ID: 52395705\_DOMAIN\_COM-VRSN  
Registrar WHOIS Server: whois.astutium.com  
Registrar URL: <http://www.astutium.com/>  
Updated Date: 2017-08-02T06:30:05Z  
Creation Date: 2001-01-17T18:57:52Z  
Registry Expiry Date: 2018-01-17T18:57:53Z  
Registrar: Astutium Limited  
Registrar IANA ID: 1471  
Registrar Abuse Contact Email:  
Registrar Abuse Contact Phone:  
Domain Status: clientTransferProhibited  
<https://icann.org/epp#clientTransferProhibited>  
Name Server: NS1.THIS-DNS.NET  
Name Server: NS2.THIS-DNS.NET  
DNSSEC: unsigned  
URL of the ICANN Whois Inaccuracy Complaint Form:  
<https://www.icann.org/wicf/>

For more information on Whois status codes, please visit  
<https://icann.org/epp>

Registrar: Astutium Limited  
Whois Server: whois.astutium.com

Posted on: 17 December 2017 02:30 AM